



DALM IP Communicator - Grade 2

- True Secure IP gateway for NOX - without portforwarding
- Works as a transparent bridge between NOX and Control Central
- Approved according to EN50136 (security level 20) and CPR fire via DBI
- Remote control and update NOX through Dualtech's software solution
- Dual alarm transmission - both wired IP and GPRS / 3G / 4G
- Direct integration - no need for additional NOX modules
- Secure SIM24 - tailor-made SIM solution with roaming
- EagleEye app offers several smart features

NOX edition

Dualtech It AB and ARAS Security A/S have jointly developed this special edition of DALM IP Communicator to the NOX System.





ALARM COMMUNICATION SERVICES | DALM IP COMMUNICATOR

Services, that create more secure businesses..

Dualtech's cloud based platform EasyWebManager allows you as an installer to offer a range of additional services and practical app features, based on the customer's wishes. The services make your business complete and create a long-lasting customer relationship.

In addition to providing a secure alarm transfer via IP to the alarm control center, the DALM IP Communicator opens up a range of convenient and safe services. Using remote services, for example, gives you and the customer an overall overview from a distance via smartphone, tablet or PC. This, in turn, entails faster and more efficient service. You save time and save the environment thanks to fewer journeys and, with the support of statistics and assemblies, can offer a number of proactive measures for a safer working day.



Total overview with alarm service center.

EagleEye is a cloud-based, central and powerful feature for monitoring and safe logging of all your customers' security installations. It also offers additional services that benefit both you and the customer. By compiling data from customer safety systems proactive efforts can be proposed. With EagleEye, the end customer can get his own app with full overview of security installations and control features via smartphone, tablet or pc.



APP FEATURE



EagleEye
Remote control

Everyday functions are managed directly with the mobile.

Remote control offers a number of features for smoother monitoring, but also for controlling everything from heat to lighting in a home or business remotely. The customer can, of course, turn the alarm on and off, but also control the garden door to the house or the gate to the business area. Also technical installations such as pumps or fans can be managed remotely, and in the same practical way you can via your smartphone, tablet or PC make sure that the sauna is suitably warm for autumn trotting.

APP FEATURE



EagleEye
Notification

Send the alarm to email or mobile.

EagleEye notification provides increased security when the alarm is forwarded directly via email or push. The customer can also get the information sent to several selected recipients. Maybe to a neighbor who is home while the customer is on vacation. Similarly, the alarm can go directly to customer service engineers who quickly can get on-site to check. This implies an even higher level of service and even more satisfied customers.



Subcontractor

Expand with local subcontractors.

Subcontractor makes you a more flexible installer. With the help of subcontractors or hired staff, you can take on tasks within a larger geographical area. In our web-based portal and associated app, you create limited availability for a certain period of time for external partners who, upon order from you, can install, commission and service specific alarm systems for specified customers.



Remote support

Eliminate unnecessary travel with remote service.

Remote support means that you as a responsible installer via DALM IP Communicator quickly and easily, without port forwarding, can connect to customer security installations. It is an effective tool for remote service, diagnosis and action, and you do not have to spend time on travel. Simply faster action and higher cost effectiveness. Remote support enables easy connectivity to most devices on the market without difficult settings in the customer's network or firewall.



Secure SIM

Safer support with secure SIM card.

The DALM IP Communicator requires a SIM card to utilize all digital services. Secure SIM is a tailor made solution, which thanks to the roaming feature gives the customer maximum access to the mobile network throughout Europe. Secure SIM24 provides 24 months of smooth operation, without complicated agreements. The card is attached to each alarm installation and can not be confused with other subscriptions. customer SIM cards are automatically registered and managed in EasyWebManager.